

Date: 26/11/2024

Subject: SIGMA Load Bank Software End of Life (EOL) Notification

Dear Valued Customer,

This letter serves as a notification that selected SIGMA Load Bank software (SIGMA PC System, SIGMA PC Basic, SIGMA Network Pro) will be End of life from January 2025. These software systems have been a staple of our SIGMA load bank control system for many years. The end-of-life decision coincides with the launch of our new SIGMA Unity software (SA00147) on 26th November 2024 that combines the leading features of these 3 software packages into a single platform. Please retain any existing cables, USB interfaces or Gateways you may have as they will be required to run SIGMA Unity.

End of Life Schedule – SIGMA Load Bank Software (SIGMA PC System, SIGMA PC Basic, SIGMA Network Pro)

Action	Date
Date of end of sale for use with load bank products	January 2025
End of Bug fixes	December 2026
End of Support	December 2028

End of Life Part Numbers – Last order Date 31st December 2024

EOL Part Number	Description
SA00028	SIGMA PC System
SA00029	SIGMA PC Basic
PR00554	SIGMA Network Pro

To upgrade or to switch to the new SIGMA Unity Software on existing or past orders please contact your local Avtron Sales Representative. If you would like to speak to a support agent or gather further information on this notification, please contact support@avtronpower.com

Regards

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www.avtronpower.com